



AGILE PRODUCT OWNER AND BUSINESS ANALYST

Job Title: Agile Product Owner and Business Analyst

Location: Chicago, Illinois, United States, or Remote

What is Orthogonal?

Orthogonal is a development and consulting firm that creates software such as smartphone apps that talk to medical device hardware that operates directly on the human body to treat sickness and injury. We take on some of the most challenging healthcare problems facing our loved ones, the healthcare system, and society.

Working at Orthogonal, you will be exposed immediately to projects designed to:

- Revolutionize the rapid detection of COVID-19 and other infectious diseases.
- Improve the minute-by-minute lives of millions of people suffering from the lifetime affliction of diabetes by managing insulin delivery.
- Transform the early diagnosis of Alzheimer's disease.
- Give patients an at-home means to stimulate specific nerves to treat chronic conditions that drag down their quality of everyday life.
- Power the next generation of omics-based cancer-detection systems.

Specifically, Orthogonal develops Software as a Medical Device (SaMD), digital therapeutics (DTx), and other types of connected medical devices. We accelerate the product innovation pipeline at medical device, diagnostics, and pharmaceutical manufacturers to modernize patient care and gain competitive advantage.

Orthogonal's industry-leading experience with SaMD enables the rapid development, launch, and continuous improvement of connected, compliant products – and we offer this innovative approach to clients so that they can build their own SaMD product development workflows. Over the last decade, we've worked with partners ranging from startups to Fortune 500 firms to develop and bring their connected devices to market in a highly regulated space.

What you would do

The Agile Product Owner and Business Analyst is responsible for providing support to the Director of Delivery. Their focus is on enabling the agile development and QA teams to do their best and most productive work. Candidates must be eager to be part of a changing, entrepreneurial technology company committed to exceeding customer expectations.



You will be a key process leader, curating all aspects of a project's lifecycle, from project inception, engineering design, implementation to final product handoff and delivery. You're comfortable in a client-facing role, providing technology leadership, and are a team leader and mentor to junior members of your team.

Key Success Factors

- Ability to thrive in a highly collaborative work environment, passionate, engaging, and focused on continuous improvement
- Good command of verbal and written communication
- Proven ability to build rapport and establish credibility and trust
- Comfort in producing work iteratively and facilitating collaborative decision-making
- Knowledge of information technology applications, processes, software, scaling, and support
- Thrives on critical thinking in gray areas

Position Focus Areas

Leadership Capable

- Communicate tradeoffs to stakeholders raising business implication awareness
- Negotiate and balance the demands of competing stakeholders
Committed to project delivery plans and planning methodology and knows when and how to prioritize among competing commitments
- Capable of thought leadership in grey areas and can bring out creativity and innovation in those around them.

Customer Focused

- Proactive and timely in communications with all stakeholders.
- Understands and capable of explaining the total solution under development. Knows what they don't know and brings in the right support when needed.
- Facilitate user meetings, present to C-Suite and other leadership.

Product Ownership

- Scrum Master background - conduct Agile ceremonies.
- Serve as Agile Product Owner on Projects
- Structure Product Backlog in Jira and review sprint reports with the scrum team.
- Perform Sprint Prioritization and Planning with clients and scrum team.
- Communicate business and user value of design choice options

Project Management

- Team lead in driving accurate story estimating, keeping to project timelines and forecasting resource requirements.
- Run status reporting and review meetings with clients.
- Perform oversight and documentation as defined and required under Orthogonal Quality Management System



Business Analysis

- Elicit customer requirements, goals, and needs, even in unclear situations.
- Understands and can apply principles of Behavior Driven Design – BDD.
- Create effective User Stories and Acceptance Criteria.
- Understand the business of the client.

Software Testing & Quality Assurance

- Coordinate test planning and scheduling, plan for QA resource availability.
- New release impact analysis, including software release notes and other documentation.
- Ability to track test coverage and defect metrics.

Healthcare Knowledge (preferred)

- FDA / EU Healthcare software development expertise.
- Development within an ISO 13485 Quality Management System
- Understanding of HIPAA regulations.

BENEFITS

This position offers:

- A competitive salary and benefits package
- A great physical office environment and flexibility on work location and hours
- A high-profile role working with a passionate senior leadership team and a staff of people-centered professionals
- An opportunity-based environment where you will develop and hone a wide range of professional skills
- An opportunity to develop a deep knowledge of a fast-growing industry steeped in technology innovation and with tremendous potential for direct impact on peoples lives